

We are Hiring!

POSITION

BUSINESS NETWORK MANAGER

Job Overview:

General management oversight of Western Union and or any other assigned locations to ensure compliance, quality output, and excellent customer service.

JOB REQUIREMENTS

- Bachelor's Degree in Management Studies or related field, with emphasis on Finance, Financial Planning, and Analysis.
- Three years' experience in middle management within banking or financial services.
- In-depth knowledge of financial management models and tools.
- Strong analytical skills for performance evaluation and forecasting.
- Ability to conduct impact assessments and analysis.
- Skills in project management, communication, negotiation, team building, and decision making.
- Commercial awareness and innovation.

RESPONSIBILITIES

1. Operations

- Identify potential agents for the GKMS network as needed.
- Conduct meetings with agents and staff.
- Ensure the completion of the company's quarterly cash count process and manage discrepancies.
- Collaborate closely with GKMS Operations in Jamaica to ensure the availability of human and material resources and support for agents.
- Manage stationery inventory at agent locations.
- Conduct periodic assessments of the network.
- Provide periodic training to CSRs and agents.
- Complete the Quality & Assurance Checklist for all locations monthly.
- Meet with regulators as required.
- Provide a quarterly market scan to identify business opportunities.
- Liaise with the Marketing Manager to ensure effective branding within the network.

2. Administration

- Serve as the primary contact for GKMS BVI Limited on legal and banking issues.
- Submit monthly reports to the Regional Operations Manager.
- Engage in ongoing research to stay updated on quality management tools, trend analysis, impact analysis, and risk management to enhance personal development and expertise for GKMS.

Qualified applicants are invited to submit their resumes by
June 21, 2025 via email to: gkrs_hr@gkco.com